



Rental F.A.Q.

You must be a LOUISIANA COLLEGE STUDENT TO RENT!

What is a rental textbook?

A rental textbook is a textbook in the Textbook Rental program. A rental textbook can be rented for an entire semester for a low price, and must be returned before the semester return deadline. If a rental book is not returned before the end of the semester deadline, then the customer is responsible for paying the entire new retail price of the book **plus a \$15.00 late fee.**

How does the rental program work?

The Textbook Rental program allows students to save money by renting a textbook for the entire semester, instead of purchasing the book!

All rental books must be returned before the semester deadline. If a rental book is not returned before the end of the semester deadline, then the customer is responsible for paying the entire new retail price of the book **plus a \$15.00 late fee.**

If you decide to rent a textbook, you will need your Louisiana College ID and a debit or credit card to place on file.

How do I rent a textbook?

If one of the books for your class is available to be rented, you will be asked during checkout to provide your L.C. student ID. The rental textbook is then linked to your ID. You will pay the rental price during checkout. All rental books must be returned before the semester return deadline. If a rental book is not returned before the end of the semester deadline, then the customer is responsible for paying the entire new retail price of the book **plus a \$15.00 late fee.**

What's available to rent?

There will be a vast amount of books that will be added to the rental program, however we will be unable to provide rental for every title each semester. All available rentals will be listed on the shelf tag along with the books that are required/optional for the class. This list may also be accessed at the Louisiana College Bookstore website, www.lacollege.edu/bookstore.

Where can I rent a textbook?

Rental textbooks are available in the Louisiana College Bookstore and online at eFollett.com/Louisiana College website. If there is a rental textbook for your class and you want to rent it online, you must choose either "New Rental" or "Used Rental".

Do I have the option to purchase or rent my textbook?

Yes! If a book for one of your classes is available to be rented, you have the option of renting the book or purchasing it. Once you rent a textbook, you still have the option to purchase the text. If you decide to purchase the book **before** the **Rental Return Deadline**, the rental fee that you have already paid will go towards the purchase of the textbook. You will not be purchasing the same rental copy of the text that you have been using, but a copy of the textbook from the shelf.

Are there certain dates, times and days I can rent a textbook?

Rental textbooks can be rented at any time during the semester, until four weeks prior to Buyback. For Buyback dates, please visit the **Buyback Dates** on our bookstore website. For Rental Return dates and information, please visit **Rental Returns** section.

How do I pay for a rental textbook?

Types of payments that are accepted when renting textbooks are cash, check, credit cards (Visa, MasterCard, American Express and Discover), gift certificate and Financial Aid.

May I write, mark or highlight in my rental textbook?

Yes, however, you may ONLY write **minimal** notes, markings, and highlighting in your rental textbook. A rental textbook with excessive writing, highlighting, or markings in it will NOT be accepted for a return.

Can I rent a textbook even if I'm on Financial Aid/Pell/Grants/Scholarships, etc?

Yes, students with Financial Aid/Pell/Grants/Scholarships, etc. are able to rent their textbooks. However, you will have to have a debit or credit card to place on file at the time of purchase.

Do I have to sign a contract every time I rent a textbook?

Yes. Every time you rent a textbook, you must sign a Textbook Rental Agreement. To view a copy of the agreement signed during checkout, visit the **Textbook Rental Agreement** page.

When do I have to return my rental textbook?

Please visit the **Rental Returns** section for dates and more information on returning rental textbooks.

In order for me to return my rental textbook, what conditions must the rental book meet?

Your rental textbook must be in resalable condition. Books with torn pages, moisture damage, torn covers, excessive writing and highlighting, damage from animals/pets, etc. will not be accepted. The rented textbooks will be inspected by the Bookstore staff to determine a resalable condition for return. If, for any reason, you do not or cannot return your rental textbook, you will be charged the entire new retail price of the book. The retail price of the book will be charged to your debit or credit card on file.

Do I return my rental textbook to Buyback?

Yes. At this time, you will only have to wait in the Buyback line. If you sell your rental textbooks to Buyback, you will still be charged the entire new price for the rental book. Please make sure you return your rental book correctly to avoid being charged. Rental Returns take place during Buyback. Please visit the **Rental Dates** and **Buyback Dates** sections for more information.

Where do I return my rental textbook?

Whether you rented in the bookstore or from the bookstore's online site, you will still return your rented book back to the Louisiana College Bookstore. Rental Returns take place during Buyback. Please visit the **Rental Dates** and **Buyback Dates** sections for more information.

How can I cancel a rental?

In order to cancel a rental, you must return the rental book in the same condition as when you rented it. All **Rental Return Guidelines** apply to cancelling a rental.

What if I notice writing, highlighting, markings, or other damages in my book right after I rent it?

Excessive writing, highlighting, markings, and other damages MUST be reported to the Bookstore within 2 days of renting the textbook. If you do not report damages within the 2 day period, you will be held responsible for any markings/damages/etc. that is found in the book during the book's return.

What if my book is lost or damaged while I'm renting it?

If your textbook is lost or damaged while you are renting it, you are responsible for paying the entire new retail price of the book.

What should I do with my rental textbook if I drop, withdraw, or take an incomplete for a class?

If you drop, withdraw, or take an incomplete for a class, you should return your rental book immediately, in order to prevent it from getting lost during the semester. However, if you are unable to return your rental immediately, you must return your rental textbook by the end of the Rental Return Deadline.